# SellaNMS 2.0

## Administrator's Manual

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## 1 Introduction

This section of the manual covers an overview of SellaNMS, details the conventions used within this manual, touches on the features of SellaNMS and explains how you can help with this project.

## 1.1 Overview

SellaNMS is an open source Network Management System designed to be an extendable carrier grade solution for networks of all sizes.

It will discovery and monitor nearly any SNMP aware device (router, switch, server, etc.) and will accept input from undiscovered elements. It is known to work with Juniper\*, Cisco\*, Extreme\*, Lucent/Livingston\* routers/switches, Net-SNMP configured servers and Linux based servers. Additionally, it has been used with Arbor Networks\* Peakflow products.

The newest versions of SellaNMS are available at:

http://www.digitalgenesis.com/software/sella\_nms/

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## 1.2 About The Manual

This manual covers the administration and configuration of SellaNMS. This includes building, configuring, startup and shutdown of the SellaNMS system and its modules. Basic steps to configure several common network elements to work with SellaNMS are also included.

SellaNMS GUIs are independent projects. The administration and configuration of SellaNMS GUIs are covered in their respective manuals.

## **1.3 Conventions**

Throughout the manual, the SellaNMS application is also referred to as "the system", "the NMS" or "SellaNMS". Each of these refer to the SellaNMS application and should be interpreted as such. To aid the reader in interpreting the manual, the following visual cues are used:

- **blue text** Used to denote configuration samples, commands and hyperlinks.
- **bold** Used to highlight sections of a configuration example related the previous description. Also used to highlight items in a list, if a description follows.
- **italics** Used to highlight significant SellaNMS terms such as module names, subsystem names and configuration sections. In syntax blocks it is used to denote replaceable values. Also used for references to sections of the manual and notes.
- single quotes Used to highlight SellaNMS configuration keywords. Also used for executable scripts and programs within a description.
- double quotes Used to highlight items that may be confusing to the reader without some form of separation such as filename, directories or suggested substitutions such as ".tar.\*".

*NOTE: These visual cues with the exception of bold are not used within example configuration snippets.* 

Commands are listed after the typical command prompt symbol of the mode the user should be in. The following is a list of prompts used within the manual.

- **\$** Server shell prompt for a normal (non-root) user.
- # Server shell prompt for the root user, Juniper configuration edit mode, Extreme CLI prompt and Cisco CLI prompt.
- > Juniper router prompt for the CLI (not edit mode).
- (config)# Cisco configuration edit mode.
- **mysql**> Interactive MySQL CLI prompt.

## **1.4 Features**

SellaNMS has a wide variety of features making it an ideal solution for many networks.

- **Flexibility** Modules have a wide variety of configuration options that adjust how they operate and perform. Additionally, the policy framework provides a great deal of flexibility on how the system processes data and correlates external data sources.
- **Extendable Design** Modules can be written to extend the functionality of the system. The core application and libraries have a C++ API and work is being done to provide a Perl API, making it easier to write modules for the system.

- **Reliability** Modules are separated into different processes and run independently of each other. This isolates the impact of bugs and errors to the affected module. Should a module fail, the remainder of the system continues and the watchdog process recovers the failed module.
- Scalability SellaNMS is a multi-threaded and multi-process system written with highly optimized low memory algorithms. This allows the system to handle large workloads on average servers and take full advantage of servers with multiple CPUs. Additionally, the system can be configured to run it's modules distributed across multiple servers. This provides scalability to handle the largest of networks.
- Portability The core application, libraries and modules are written in C and C++ and compile with GCC. This allows the system to be ported to a wide variety of UNIX based systems.
- Open System The full source code for the system is available under the GPL license. The core application, libraries and modules are all available for examination and modification. Data is stored within a MySQL database and can be accessed via third-party applications.

## 1.5 How To Help

There are many ways to help the SellaNMS project. Below we cover a few of them.

### 1.5.1 Feedback

Providing feedback, both positive and negative, is a huge help to the project. Without sufficient feedback, it will take us longer to move the project towards what end-users need.

If you run into problems compiling or running SellaNMS please report those issues to the Forums or Mailing List (see *Support*). Additionally, if you successfully install and run the system, we'd like to know.

#### 1.5.2 Donate Hardware

If you have hardware you would like to donate to the project, we will gladly accept it. We can use any additional manageable networking gear (Juniper, Cisco, Foundry, Extreme, Force10, Riverstone, etc.) to improve our test network. AC powered units are preferred. We can also use additional server platforms to aid us in porting.

Contact us via the Mailing List (see *Support*) if you are interested in donating.

#### **1.5.3 Become A Developer**

Become a SellaNMS developer and contribute directly to the project. This can mean writing new modules, developing policies for new network elements, providing MIBs, improving documentation or even writing a SellaNMS GUI.

Contact us via the Mailing List (see *Support*) if you're interested in becoming a developer.

## 2 <u>Support</u>

This section of the manual covers the available sources for SellaNMS support.

## 2.1 Mailing List

The SellaNMS User Mailing List is available at:

http://mailman.genesismuds.com/mailman/listinfo/sella\_nms-user

The SellaNMS Developer Mailing List is available at:

http://mailman.genesismuds.com/mailman/listinfo/sella\_nms-developer

## 2.2 Forums

The Support and Development Forums are available at:

http://www.digitalgenesis.com/support/forum/

## 2.3 Professional Services

Professional services are available for installation support, policy development and configuration support and development of new features and modules.

If you are interested in our professional services, please contact us by emailing <u>sellanms@digitalgenesis.com</u>.

## 3 Installation

This section of the manual covers requirements, configuration, building and starting SellaNMS.

## **3.1 Requirements**

## 3.1.1 Operating System

SellaNMS was designed and implemented on <u>RedHat Linux</u> and <u>Fedora Core</u> distributions. It was implemented to be compatible with UNIX based system, however has not been tested or ported to any other platforms to date.

The system is know to run on:

- Fedora Core 4
- Fedora Core 2
- RedHat ES4
- RedHat ES3
- RedHat 9
- RedHat 8
- Debian Linux

#### 3.1.2 Compiler

SellaNMS currently requires the GCC C/C++ compiler to build. The system is known to build with versions 2.95.3, 3.x and 4.0.1. Any version of GCC past 3.0 should build properly.

Work has been put into making the system compile with Intel's C/C++ compiler, however the current release does not build with it.

#### 3.1.3 Net-SNMP

SellaNMS requires the Net-SNMP libraries and headers to build. It is known to build with versions 4.2.6, 5.0.6, 5.0.8 and 5.2.1. Nearly any version of Net-SNMP should be compatible.

Net-SNMP can be downloaded from:

http://www.net-snmp.org

On Fedora Core systems, you can install the required packages by running (as root):

# yum install net-snmp net-snmp-devel net-snmp-libs net-snmp-utils

On RedHat ES4 systems, you can install the required packages by running (as root):

# up2date -i net-snmp net-snmp-devel net-snmp-libs net-snmp-utils

Please consult the MySQL manual to find details on how to configure the MySQL administrator login and start it up.

#### 3.1.4 MySQL

SellaNMS requires the MySQL client libraries and a working MySQL database. The system interacts with MySQL via the the libdbi abstraction layer. It is known to be compatible with versions 3.23.48, 4.0.13, 4.0.18 and 4.1.13a.

Any version of MySQL beyond 3.23.32 MySQL should be compatible, however we suggest at least the newest 4.0.x release, since the query cache feature provides a performance enhancement.

MySQL can be downloaded from:

http://www.mysql.com

On Fedora Core systems, you can install the required packages by running (as root):

# yum install mysql mysql-server mysqlclient10

On RedHat ES4 systems, you can install the required packages by running (as root):

# up2date -i mysql mysql-server mysqlclient10

Please consult the MySQL manual to find details on how to configure the MySQL administrator login and start it up.

#### 3.1.5 libdbi

SellaNMS requires the libdbi and libdbi-drivers libraries and headers to build. It is known to work with versions 6.7, 0.7.1, 0.7.2 and 0.8.1. We recommend version 0.8.0 or better since, the library contained a memory leak in earlier versions.

If you build libdbi and libdbi-drivers from scratch, be sure to build with MySQL driver support.

The libdbi package can be downloaded from:

http://libdbi.sourceforge.net/

The libdbi-drivers package can be downloaded from:

http://libdbi-drivers.sourceforge.net/

On Fedora Core systems, you can install the required packages by running (as root):

# yum install libdbi libdbi-devel libdbi-dbd-mysql libdbi-dbd-mysql libdbi-drivers

On RedHat ES4 systems, you can install the required packages by running (as root):

# up2date -i libdbi libdbi-devel libdbi-dbd-mysql libdbi-dbd-mysql libdbi-drivers

#### 3.2 Extracting

Before you can extract the distribution archive, make sure you have the newest copy from:

ftp://ftp.digitalgenesis.com/pub/sella\_nms/

With the newest archive, you can extract the archive by running (replacing "2.x.x" with the proper filename):

\$ tar xvzf sella\_nms-2.x.x.tar.gz

Or if you downloaded the BZ2 archive, by running:

\$ tar xvjf sella\_nms-2.x.x.tar.gz2

The archive will extract the distribution into a directory that matches the filename, minus the ".tar.\*" extension.

#### 3.3 Building

To build SellaNMS, change to the distribution directory and run the configure script by running:

```
$ cd sella_nms-2.x.x
$ ./configure
```

The configure script may take a few minutes to complete. Without any arguments specified it will use the default settings to generate the Makefiles to compile the system.

If the configure script encounters any errors or finds that the required software is not installed, it will abort with an message reporting what it encountered. If the message isn't descriptive enough, check the end of the configure log file which is found in "src/config.log" for hints. Next, compile the system by running:

\$ make all

Compiling will take between 5 and 30 minutes depending on the speed of your server. If you encounter any errors during the compiling process please report them (see *Support*).

## 3.4 Installing

Once compiling has completed, installing is the next step. You can install SellaNMS by running (as root):

```
$ su -
# make install
```

Once the system is installed, it will startup a configuration script to walk you though the configuration of the system itself. This script can be run at any time by running 'config-sella\_nms.sh' (installed in "/usr/local/sella\_nms/sbin/" by default).

Make sure to configure your PHP enabled web server (Apache) to serve up the Web GUI (installed in "/usr/local/sella\_nms/html" by default). The Web GUI will be deprecated in an upcoming release in favor of a stand alone GUI. Visit <u>http://www.digitalgenesis.com</u> for details.

## **3.5 Configuring**

## 3.5.1 Network Element Configuration

Before starting up SellaNMS, you'll want to verify that your routers, switches, and servers have been properly configured to allow incoming ICMP and SNMP requests from your SellaNMS server. See the *Configuration* section of the manual for more information on this.

## 3.5.2 System Configuration

If you elected to not run the configuration script (during 'make install'), you will need to load the SellaNMS database schema into your MySQL server and finish configuring your sella\_nms.conf configuration file.

You can run the configuration script again to take care of the configuration details for you by running (as root):

# /usr/local/sella\_nms/sbin/config-sella\_nms.sh

If you would prefer to manually prepare and configure SellaNMS, follow the next steps.

For MySQL 4.x run (from the top of the SellaNMS distribution):

\$ mysql -u root -p sella\_nms < support/sella\_nms-mysql.sql
\$ mysql -u root -p mysql
mysql> GRANT SELECT,INSERT,UPDATE,DELETE,LOCK TABLES,CREATE
TEMPORARY TABLES,CREATE,DROP ON sella\_nms.\* TO
sella\_nms@localhost IDENTIFIED BY 'password';

For MySQL 3.23.x run (from the top of the SellaNMS distribution):

```
$ mysql -u root -p sella_nms < support/sella_nms-mysql.sql
$ mysql -u root -p mysql
mysql> GRANT SELECT,INSERT,UPDATE,DELETE,CREATE,DROP ON sella_nms.*
TO sella_nms@localhost IDENTIFIED BY 'password';
```

Edit your configuration file by running (as root):

```
# cd /usr/local/sella_nms/etc
# vi sella_nms.conf
```

## 3.6 Starting

## 3.6.1 Startup

Run the following commands (as root) to startup SellaNMS:

```
# cd /usr/local/sella_nms/sbin
# ./sella_nms
```

SellaNMS will fork into the background and begin starting up its configured modules. See the *Troubleshooting* section if SellaNMS fails to startup or work as expected.

#### 3.6.2 Processes

Starting up SellaNMS launches several modules each of which run as separate daemons.

You can view these processes by utilizing the 'admin-sella\_nms.sh' script (as root). Below is an example:

# cd /usr/local/sella\_nms/sbin/
# ./admin-sella\_nms.sh -p
nobody 10665 0.0 0.5 10620 5748 ? SN Nov30 0:00 sella\_nms [running]
nobody 10666 0.0 0.5 11472 6120 ? SN Nov30 0:07 int.tidyd [running]
nobody 10669 0.1 1.1 26068 11568 ? SN Nov30 19:53 out.guid [running]
nobody 10670 0.0 0.8 22436 8848 ? SN Nov30 6:58 mon.stated [running]
nobody 10672 0.7 1.3 35992 14360 ? SN Nov30 97:18 mon.syslogd [running]
nobody 10676 0.8 5.1 85004 17434 ? SN Nov30 96:30 mon.SNMP trapd [running]
nobody 20866 1.2 3.3 89988 18341 ? SN Nov30 99:19 mon.icmpd [running]
nobody 14229 0.0 0.7 13208 17812 ? SN Nov30 1:08 out.emaild [running]
nobody 15558 2.5 0.6 11968 16556 ? SN Nov30 0:12 out.syslogd [running]

Optionally, you can use the 'ps' command to view these processes. Below is an example:

 \$ ps auxw | grep -E 'sella\_nms|dsc\.|mon\.|out\.|int\.'

 nobody 10665 0.0 0.5 10620 5748 ? SN Nov30
 0:00 sella\_nms [running]

 nobody 10666 0.0 0.5 11472 6120 ? SN Nov30
 0:07 int.tidyd [running]

 nobody 10669 0.1 1.1 26068 11568 ? SN Nov30
 19:53 out.guid [running]

 nobody 10670 0.0 0.8 22436 8848 ? SN Nov30
 6:58 mon.stated [running]

 nobody 10672 0.7 1.3 35992 14360 ? SN Nov30
 97:18 mon.syslogd [running]

 nobody 10676 0.8 5.1 85004 17434 ? SN Nov30
 96:30 mon.SNMP trapd [running]

 nobody 20866 1.2 3.3 89988 18341 ? SN Nov30
 99:19 mon.icmpd [running]

 nobody 14229 0.0 0.7 13208 17812 ? SN Nov30
 1:08 out.emaild [running]

 nobody 15558 2.5 0.6 11968 16556 ? SN Nov30
 0:12 out.syslogd [running]

If you need SellaNMS or an individual module to reread its configuration, you can send the HUP signal. If the 'sella\_nms' daemon is signaled, every module will reread its configuration and restart. However, if you only need one module to reread its configuration, you can signal the individual module, resulting in less disruption to the system.

#### 3.6.3 Discovery

Part of the startup process is to begin the discovery modules. This behavior can be stopped by removing the 'startup' keyword from the *discovery schedule* section in the "sella\_nms.conf" configuration file. One removed, the discovery modules will only run on the configured schedule.

The discovery process will first scan the prefixes provided in the "sella\_nms.conf" configuration file with ICMP. It will then use SNMP to poll each device that responded to ICMP. Finally, the data polled via SNMP is processed by the *topology* module to build the network topology and populate the database. This process will take a different amount of time on each network. For smaller networks, discovery should complete in just a few minutes. Larger networks (300+ elements) may take over 30 minutes.

The progress of the *discovery* modules can be monitored by using the 'admin-sella\_nms.sh' script. The "-d" option, will display a discovery summary and the last 5 entries (by default) in the ICMP and SNMP discovery tables. Below is an example.

```
timestamp: 2005-12-09 04:06:41
ip: 12.34.56.40
variable: .1.3.6.1.2.1.15.3.1.4.66.192.246.226
value: 4
```

## 3.7 Shutdown

Since SellaNMS modules each run as separate daemons, shutting down the system needs to be performed in a specific way.

To shutdown SellaNMS and all of its modules, send the TERM (-15) signal (the default signal) to the 'sella\_nms' daemon using the 'kill' command (as root). This will cause all of the modules to shutdown cleanly. Below is an example:

\$ su -# ps auxw | grep sella\_nms nobody 10665 0.0 0.5 10620 5748 ? SN Nov30 0:00 sella\_nms [running] # kill 10665

NOTE: Do not use the KILL (-9) signal to shutdown the 'sella\_nms' daemon. This will cause the SellaNMS modules to continue running and will require you to manually shutdown each of them.

After issuing the 'kill' command to the 'sella\_nms' daemon, SellaNMS will signal each of its modules asking them to shutdown cleanly. Any modules that do not fully shutdown within 10 seconds will be forcefully terminated. Finally, the 'sella\_nms' daemon will finish shutting down. Should the 'sella\_nms' daemon be terminated uncleanly, you may need to shutdown its modules manually. If this happens, send a TERM (-15) signal to each of the SellaNMS modules. If any modules fail to shutdown after 10 seconds, use the KILL (-9) signal to forcefully terminate them. The *Processes* section has an example of how to get the process IDs for all of the SellaNMS modules.

## 4 Configuration

This section of the manual walks though the various aspects of configuring SellaNMS and configuring your network elements (routers, switches, etc.) to work with the system. You may need to consult your equipment vendors documentation to properly configure them.

## **4.1 Network Element**

Your network elements may need to be configured to get the full benefit of SellaNMS. This section will walk you though some of the common configuration changes.

## 4.1.1 ICMP

Most manageable network elements respond to ICMP or ping. If you filter incoming traffic to your network elements, you'll need to verify that your SellaNMS server is allowed to send ICMP echo requests to it.

You can test if ICMP echo requests are being accepted by your network element by using the 'ping' command. In the example below, replace 12.34.56.1 with the IP of the network element you're testing:

\$ ping 12.34.56.1
PING 12.34.56.1 (12.34.56.1) 56(84) bytes of data.
64 bytes from 12.34.56.1: icmp\_seq=0 ttl=254 time=0.392 ms
64 bytes from 12.34.56.1: icmp\_seq=1 ttl=254 time=0.395 ms
64 bytes from 12.34.56.1: icmp\_seq=2 ttl=254 time=0.387 ms

## 4.1.2 SNMP

Most manageable network elements support SNMP queries. These network elements usually need to be configured to accept incoming queries. If you filter incoming SNMP traffic to your network elements, you'll need to verify that your SellaNMS server is allowed to communicate.

If you have the Net-SNMP utilities installed on your SellaNMS server you can use the 'snmpwalk' command to test this. In the example below, replace "my\_comm" with your community and 12.34.56.1 with the IP of the network element you're testing.

```
$ snmpwalk -c my_comm 12.34.56.1 system
SNMPv2-MIB::sysDescr.0 = STRING: Juniper Networks, Inc. t320 internet router,
kernel JUNOS 7.2-20050831.0 #0: 2005-0 Build date: 2005-08-31 08:00:21 UTC
Copyright (c) 1996-2005 Juniper Networks, Inc.
SNMPv2-MIB::sysObjectID.0 = OID: SNMPv2-SMI::enterprises.2636.1.1.1.2.7
SNMPv2-MIB::sysUpTime.0 = Timeticks: (266827794) 30 days, 21:11:17.94
SNMPv2-MIB::sysContact.0 = STRING: support@domain.com
SNMPv2-MIB::sysName.0 = STRING: KYTO-CORE-01
SNMPv2-MIB::sysLocation.0 = STRING: Kyoto, Japan
SNMPv2-MIB::sysServices.0 = INTEGER: 4
```

#### 4.1.2.1 Juniper

SNMP is disabled by default on Juniper routers. Below is a configuration snippet showing a valid SNMP configuration.

```
> show configuration snmp
snmp {
    location "Kyoto, Japan";
    contact "<u>support@domain.com</u>";
    community my_comm {
    clients {
        /* Your SellaNMS server. */
        192.168.0.55/32;
    }
}
```

Below are the set commands needed to build this configuration:

```
> edit
# set snmp location "Kyoto, Japan"
# set snmp contact "support@domain.com"
# set snmp community my_comm clients 192.168.0.55/32
# commit
```

#### 4.1.2.2 Cisco

SNMP is disabled by default on Cisco routers and switches. Below are example commands to enable SNMP for a specific host. You should verify that "access-list 10" is not already in use.

```
# conf t
(config)# access-list 10 permit 192.168.0.55
(config)# snmp-server location Kyoto, Japan
(config)# snmp-server contact support@domain.com
(config)# snmp-server chassis-id KYTO-CORE-01
(config)# snmp-server community my_comm RO 10
(config)# exit
# write
```

#### 4.1.2.3 Extreme

Below are example commands to enable SNMP for a specific host.

# configure snmp sysName "KYTO-CORE-01"
# configure snmp sysLocation "Kyoto, Japan"
# configure snmp sysContact "<u>support@domain.com</u>"
# configure snmp add community readonly my\_comm
# configure access-profile "PERMIT\_SNMP" mode permit
# configure access-profile "PERMIT\_SNMP" add 5 permit ipaddress 192.168.0.55/32
# configure snmp access-profile readonly PERMIT\_SNMP
# save configuration

### 4.1.2.4 Net-SNMP (Linux/BSD/Solaris)

If you build Net-SNMP from the source code, it will walk you though the configuration. If you need to manually configure Net-SNMP, edit the "snmpd.conf" configuration file (default "(etc(snmp(snmpd.conf")). You will peed to get the following entiops:

"/etc/snmp/snmpd.conf"). You will need to set the following options:

rocommunity *my\_comm* 127.0.0.1 rocommunity *my\_comm* 192.168.0.55/32 syslocation "Kyoto, Japan" syscontact <u>support@domain.com</u>

After making these configuration changes to "snmpd.conf", send a HUP (-1) signal to 'snmpd' to have the changes take effect.

#### 4.1.3 SNMP Trap

Most manageable network elements are able to generate SNMP Traps. These network elements need to be configured with the host name or IP address of a SNMP trap collector.

#### 4.1.3.1 Juniper

Below is a configuration snippet showing a valid SNMP trap configuration.

```
> show configuration snmp
snmp {
  location "Kyoto, Japan";
  contact "support@domain.com";
  trap-group my_comm {
    version v2;
    categories {
      chassis;
      link;
      remote-operations;
      routina:
      startup;
      rmon-alarm;
    }
  }
  targets {
    /* Your SellaNMS server. */
    192.168.0.55;
  }
}
```

Below are the set commands needed to build this configuration:

```
> edit
# set snmp location "Kyoto, Japan"
# set snmp contact "support@domain.com"
# set snmp trap-group my_comm version v2
# set snmp trap-group my_comm categories chassis
# set snmp trap-group my_comm categories link
# set snmp trap-group my_comm categories remote-operations
# set snmp trap-group my_comm categories routing
# set snmp trap-group my_comm categories startup
# set snmp trap-group my_comm categories rmon-alarm
# set snmp trap-group my_comm targets 192.168.0.55
# commit
```

#### 4.1.3.2 Cisco

Below is a configuration snippet showing a valid SNMP trap configuration.

```
# conf t
(config)# snmp-server enable traps snmp authentication linkdown linkup coldstart warmstart
(config)# snmp-server enable traps config
(config)# snmp-server enable traps envmon fan shutdown supply temperature status
(config)# snmp-server enable traps rf
(config)# snmp-server enable traps bgp
(config)# snmp-server host 192.168.0.55 my_comm
(config)# exit
# write
```

#### 4.1.3.3 Extreme

Below is a configuration snippet showing a valid SNMP trap configuration.

# configure snmp add trapreceiver 192.168.0.55 port 162 community "my\_comm" mode
enhanced
# save configuration

#### 4.1.3.4 Net-SNMP (Linux/BSD/Solaris)

Net-SNMP's 'snmpd' daemon is capable of generating SNMP traps for authentication failures, cold start traps and user defined traps. See the man page for "snmpd.conf" to see how to configure Net-SNMP for SNMP traps.

#### 4.1.4 Syslog

Most manageable network elements are able to log to remote syslog servers. These network elements need to be configured with the host name or IP address of a remote syslog server.

#### 4.1.4.1 Juniper

Below is a configuration snippet showing a valid syslog configuration.

```
> show configuration system syslog
system {
    syslog {
        /* Your SellaNMS server. */
        host 192.168.0.55 {
            any any
        }
    }
}
```

Below are the set commands needed to build this configuration:

```
> edit
# set system syslog host 192.168.0.55 any any
# commit
```

#### 4.1.4.2 Cisco

Below is a configuration snippet showing a valid syslog configuration.

```
# conf t
(config)# logging trap debugging
(config)# logging 192.168.0.55
(config)# exit
# write
```

#### 4.1.4.3 Extreme

Below is a configuration snippet showing a valid syslog configuration.

# conf syslog add 192.168.0.55 local0

# enable syslog

# save configuration

#### 4.1.4.4 syslogd (Linux/BSD/Solaris)

The syslog daemon on most Linux/BSD/Solaris servers can be configured to send logs to remote syslog servers. The configuration file for syslogd is usually "/etc/syslog.conf". If your server uses a different syslog daemon such as syslog-ng, your configuration file may be elsewhere and will require different configuration changes.

For RedHat Linux and Fedora Core, you can direct syslog messages to a remote server by adding a line with the facility and priority followed by a host name with the "@" symbol prepended to it. Example below:

\*.info;mail.none;authpriv.none;cron.none @192.168.0.55 authpriv.\* @192.168.0.55

After adding these lines to your configuration, restart the syslog daemon by running (as root):

# /etc/rc.d/init.d/syslog restart

## 4.2 Syntax

#### 4.2.1 Configuration Style

The SellaNMS configuration files are based on a hierarchy or tree structure. The basic style follows a 'keyword value' pair, or a 'keyword block' pair. All 'keyword value' pairs are terminated by a semicolon as shown below:

order 10;

All "key block" pairs are a keyword followed by a "{ }" block or a "[ ]" block set. Either style of blocks may be used in place of the other. The two are purely available for cosmetic reasons.

Each block main contain a series of "keyword value" pairs, "keyword block" pairs, values or a mix.

Below is an example from the "sella\_nms.conf" configuration file:

```
discovery {
  icmp {
    description "Polls and records ICMP reachability for discovery";
    executable "dsc.icmpd";
    order 10;
    disable;
    prefix {
      192.168.0.0/24;
      192.168.10.0/24;
    }
    policy {
      input [EXAMPLE IN1 EXAMPLE IN2];
      output [ EXAMPLE OUT1 EXAMPLE OUT2 ];
    }
  }
}
```

## 4.2.2 Comments

Bash, C, C++/Java and SQL comment styles are supported within the configuration files

configuration files.

Below is an example of a bash style comment (pound):

```
discovery {
    icmp {
        description "Polls and records ICMP reachability for discovery";
        executable "dsc.icmpd";
        order 10;
# disable;
    }
}
```

Below is an example of a multi-line C style comment (/\* ... \*/ block):

```
discovery {
    icmp {
        description "Polls and records ICMP reachability for discovery";
        executable "dsc.icmpd";
    /*
        order 10;
        disable;
    */
     }
}
```

Below is an example of a C++/Java comment (double slashes):

```
discovery {
    icmp {
        description "Polls and records ICMP reachability for discovery";
        executable "dsc.icmpd";
        order 10;
// disable;
    }
}
```

Below is an example of an SQL comment (double dashes):

```
discovery {
    icmp {
        description "Polls and records ICMP reachability for discovery";
        executable "dsc.icmpd";
        order 10;
--        disable;
     }
}
```

#### 4.2.3 Includes

The configuration files support file and directory includes and nested inclusions. Nesting is supported up to a depth of 255. If needed, the limit can be altered by editing FLATFILE\_MAXDEPTH within "flatfile.h" and recompiling.

This feature is useful for creating user specific policies outside of the policies included with SellaNMS. This makes it easier to identify which are specific to your installation.

Below is an example of a file include statement:

#include "/usr/local/sella\_nms/etc/policy-statements.conf"

Below is an example of a directory include statement:

#include "/usr/local/sella\_nms/etc/policy.d"

All files within the directory "/usr/local/sella\_nms/etc/policy.d" will be included as if they were each specified separately.

#### 4.2.4 Merging

Configuration merging is a feature of the SellaNMS configuration system. If a configuration hierarchy overlaps at the same level with another configuration hierarchy, they will be automatically (and silently) merged.

This feature is primarily available to allow sections of the policyoptions hierarchy to be broken into separate more manageable files. This allows for the easy addition of policies for new vendor equipment. Below is an example of overlapping configuration hierarchy:

```
discovery {
  icmp {
    description "Polls and records ICMP reachability for discovery";
    executable "dsc.icmpd";
    prefix {
      192.168.0/24;
    }
    prefix {
      192.168.10.0/24;
    }
    policy {
     input [EXAMPLE IN1];
      output [ EXAMPLE OUT1 ];
    }
    policy {
      input [EXAMPLE_IN2];
      output [ EXAMPLE_OUT2 ];
    }
  }
}
```

The SellaNMS configuration system will automatically merge and use the previous configuration snippet as:

```
discovery {
    icmp {
        description "Polls and records ICMP reachability for discovery";
        executable "dsc.icmpd";
    prefix {
        192.168.0/24;
        192.168.10.0/24;
    }
    policy {
        input [EXAMPLE_IN1 EXAMPLE_IN2];
        output [EXAMPLE_OUT1 EXAMPLE_OUT2];
    }
}
```

## **4.3 Files/Directories**

The SellaNMS configuration is separated into individual configuration files and directories to make them easier to maintain. Below, we detail out the various files and directories used.

- sella\_nms.conf This is the top level configuration file. It contains system and module specific configuration options used to adjust how the modules run and which policies are applied to them. Most general user configuration changes take place within this file.
- policy-statements.conf The primary policy statement configuration file. It contains the generic non-vendor specific policies.
- policy.d Directory containing vendor specific policy, format and map statement configuration files. Any file within this directory will be included into the configuration.
- format-statements.conf The primary format configuration file. It contains generic non-vendor specific format statements which are applied to policy statements to define how variables function and enforce proper input and output for modules.
- map-statements.conf The primary map configuration file. It contains generic non-vendor specific map statements which are applied to policies and formats to map external data to the data provided by a module, as a policy is evaluated.

## 5 <u>Modules</u>

This section of the manual covers the syntax and options for the configuration of the SellaNMS subsystems and modules.

#### 5.1.1 Overview

Modules make up the majority of SellaNMS. They are the workers of the system, each responsible for performing a different set of tasks. Each module is grouped into one of SellaNMS's subsystems; discovery, monitor, output and internal.

Each module has a set of 'sella\_nms' (watchdog process) configuration options, a set of common configuration options, and a set of unique configuration options.

## 5.1.2 sella\_nms Configuration

The 'sella\_nms' daemon is responsible for starting and stopping the system's modules based on a schedule. It is also responsible for monitoring the health of the modules and restarting them should they fail or behave beyond the configured thresholds. While it shares some source code in common with the systems modules, it is technically a watchdog process and not a module.

Every module's configuration block may contain any of the following options, which are read by the 'sella\_nms' daemon:

- **config-file** The configuration file to be used by the module (default: use compiled in value).
- **description** A description field used to describe the module (default: none).
- **disable** Disable (don't run) the module (default: not set).
- **environment** The environment variables to set before running the module (default: none).
- **executable** The executable for this module (default: none).
- facility The syslog facility to log messages from this module. (default: local0).
- **group** The UNIX group to run the module as. (default: use primary group associated with the user).
- **nice** The niceness at which to run this module (default: 5).
- order The order in which to start this module, relative to the order of other modules. Lower numbered modules are started before higher numbered modules. Modules at the same order are started at the same time. All modules at the current order must be started and complete (shutdown) before moving to the next order with the exception of order 0. Order 0 is treated as a non-order and will not block the startup of other orders.

- **pid-file** The file used to store the process ID (PID) of the module (default: use value compiled into module).
- **restart** Restart the module if it stops running (default: active).
- no-restart Do not restart the module if it stops running (default: not active).
- restart-limit The number of times to restart the module before automatically disabling it (default: ULONG\_MAX)
- **schedule** The schedule at which to run the module (default: none). See the 'system default schedule' portion of the *Modules* section of the manual for more information.
- **stat-file** The file to store the module stats in (default: use value compiled into module).
- **user** The user to run the module as (default: current user).

### **5.1.3 Common Configuration**

The majority of SellaNMS modules use the 'system' section of the configuration to specify how to connect to the database and which SNMP MIBs to read in.

Most SellaNMS modules support the following configuration options within the module specific section of their configurations:

- trace-options Enables a set of trace (debug) options used to troubleshoot a module. See the Troubleshooting section of the manual for more information.
- policy input Specify a set of input policies for the module. Input policies are primarily used to reject unwanted incoming data.
- policy output Specify a set of output policies for the module. Output policies are primarily used to manipulate data and specify what data should be passed to the output subsystem.

#### 5.1.4 System

The 'system' section of the configuration file contains general options that apply to SellaNMS and its modules.

#### 5.1.4.1 System Overview

The following block details the top level configuration syntax for the 'system' section of the configuration:

```
system {
  trace-options [ ... ];
  storage {
    database-server-name {
      debug;
        driver (mysql | pgsql);
        driver-directory path-to-driver-directory;
        server (localhost | host-name | ip-address);
        port port-number;
        socketpath-to-unix-socket;
        compression;
        tty tty;
        options options;
        database database;
        username username;
        password password;
        pool {
           debug;
           timeout milliseconds;
           trim-delay seconds;
           min-size size;
           max-size size;
      }
    }
    snmp-mib {
      path-to-mib-directory;
      ...
    }
    default {
      config-file path-to-configuration-file;
      description description;
      directory path-to-binary-directory;
      disable;
      environment environment-variables;
      executable path-to-executable-file;
      facility facility;
      group unix-group;
      launch-delay seconds;
      niceniceness;
      order run-order;
      pid-file path-to-process-id-file;
(restart | no-restart);
      restart-limit limit;
      schedule {
        startup;
        delay seconds;
        cron enhanced-vixie-cron-format;
        second second;
        minute minute;
        hour hour;
        day day;
        day-of-week day-of-week;
        monthmonth;
        day-of-month day-of-month;
      }
      stat-file path-to-stats-file;
      user unix-user;
```

} }

#### 5.1.4.2 system

#### 5.1.4.2.1 Syntax

```
system {
    trace-options [ ... ];
    storage { ... }
    snmp-mib { ... }
    default { ... }
}
```

#### 5.1.4.2.2 Hierarchy

top

#### 5.1.4.2.3 Description

The 'system' section of the configuration contains general options that apply to SellaNMS and its modules.

#### 5.1.4.2.4 Options

- trace-options The trace-options to apply to the 'sella\_nms' daemon (default: none). See the *Troubleshooting* section for more information on how to use this option.
- **storage** The storage related configuration options (default: none).
- snmp-mib The SNMP MIB related configuration options (default: none).
- default The default options for modules started by the 'sella\_nms' daemon (default: none).

#### 5.1.4.3 storage

#### 5.1.4.3.1 Syntax

```
storage {
  database-server-name {
    debug;
    driver (mysql | pgsql | driver-name);
    driver-directory path-to-driver-directory;
    server (localhost | host-name | ip-address);
    port port-number;
    socket path-to-unix-socket;
    compression;
    tty tty;
    options options;
    database database;
    username username;
    password password;
    pool {
      debug;
      timeout seconds;
      trim-delay seconds;
      min-size size;
      max-size size;
    }
  }
}
```

#### 5.1.4.3.2 Hierarchy

system { ... }

#### 5.1.4.3.3 Description

Contains one or more database configuration sets.

#### 5.1.4.3.4 Options

- server-database-name A descriptive name for the configuration set. Multiple configuration sets may be specified using different server-database-names (default: none).
- debug Enable debug output for the storage library, excluding the connection pool code. (default: not active).
- driver The libdbi driver to use to connect to the database (default: mysql).
  - **mysql** The mysql libdbi driver.
  - **pgsql** The PostgresSQL libdbi driver (untested).
  - **driver-name** The libdbi driver name.
- driver-directory The libdbi driver directory to search for the specified driver (default: use directory compiled into libdbi).
- **server** The database server to connect to (default: localhost).
  - **localhost** Connect to the local server via a UNIX socket.

- **host-name** Connect to host-name via a TCP socket.
- **ip-address** Connect to IP address via a TCP socket.
- **port** TCP port to use to connect to the database sever (default: use driver default port).
- socket The UNIX socket to use to connect to the database (default: use driver default socket). This option is only available when using the MySQL driver.
- compression Enable compression of the database between SellaNMS and the database server (default: not active). This option is only available when using the MySQL driver.
- tty The tty to use to connect to the database (default: use driver default tty). This option is only available when using the PostgreSQL driver.
- options The options to use when connecting to the database (default: none). This option is only available when using the PostgreSQL driver.
- **database** The database name to use (default: sella\_nms).
- **username** The username to use when connecting to the database (default: none).
- **password** The password to use when connecting to the database (default: none).
- pool The storage library's connection pool provides a dynamic set of active connections to the database. It improves performance for modules that need to frequently open and close connections to the database and prevents file descriptor depletion (default: enabled).
- **pool debug** Enable debug output for the storage libraries connection pool code. (default: not active).
- pool timeout The number of seconds a database connection must be idle before the connection pool will reconnect it (default: 300 seconds).
- pool trim-delay The number of seconds a database connection must be idle before the connection pool will consider it for removal from the pool (default: 30 seconds).
- **pool min-size** The minimum number of connections the connection pool will maintain with the database (default: 2).
- **pool max-size** The maximum number of connections the connection pool will maintain with the database (default: 32).

#### 5.1.4.4 snmp-mib

#### 5.1.4.4.1 Syntax

snmp-mib {
 path-to-mib-directory;
 ...
}

#### 5.1.4.4.2 Hierarchy

system { ... }

#### 5.1.4.4.3 Description

Contains a set of SNMP MIB directories.

#### 5.1.4.4.4 Options

 path-to-mib-directory – The full path to a SNMP MIB directory. All MIBs within this directory will be loaded (default: none). Child directories will not be loaded, unless specified on a separate line.
# 5.1.4.5 default

#### 5.1.4.5.1 Syntax

default {

config-file path-to-configuration-file: description *description*; directory path-to-binary-directory; disable; environment environment-variables; executable path-to-executable-file; facility *facility*; group *unix-group*; nice niceness; order run-order; pid-file path-to-process-id-file; (restart | no-restart); restart-limit *limit*; schedule { startup; delay seconds; launch-delay seconds; cron enhanced-vixie-cron-format; second second; minute *minute*; hour *hour*; day day; day-of-week day-of-week; month *month*; day-of-month day-of-month; } stat-file *path-to-stats-file*; user unix-user;

# 5.1.4.5.2 Hierarchy

system { ... }

}

## 5.1.4.5.3 Description

Contains the default settings for all modules started by the 'sella\_nms' daemon. If any of these options are specified within a module's section of the configuration, it will override the value specified here.

## 5.1.4.5.4 Options

- **config-file** The configuration file to be used by the module (default: use compiled in value).
- description A description field used to describe the module (default: none).
- **disable** Disable (don't run) the module (default: not set).
- **environment** The environment variables to set before running the module (default: none).
- **executable** The executable for this module (default: none).

- **facility** The syslog facility to log messages from this module. (default: local0).
- **group** The UNIX group to run the module as. (default: use primary group associated with the user).
- **nice** The niceness at which to run this module (default: 5).
- order The order in which to start this module, relative to the order of other modules. Lower numbered modules are started before higher numbered modules. Modules at the same order are started at the same time. All modules at the current order must be started and complete (shutdown) before moving to the next order with the exception of order 0. Order 0 is treated as a non-order and will not block the startup of other orders.
- **pid-file** The file used to store the process ID (PID) of the module (default: use value compiled into module).
- **restart** Restart the module if it stops running (default: active).
- no-restart Do not restart the module if it stops running (default: not active).
- restart-limit The number of times to restart the module before automatically disabling it (default: ULONG\_MAX)
- **schedule** The schedule at which to run the module (default: none).
- **stat-file** The file to store the module stats in (default: use value compiled into module).
- **user** The user to run the module as (default: current user).

# 5.1.4.6 Schedule

## 5.1.4.6.1 Syntax

```
schedule {
   startup;
   delay seconds;
   launch-delay seconds;
   cron enhanced-vixie-cron-format;
   second second;
   minute minute;
   hour hour;
   day day;
   day-of-week day-of-week;
   month month;
   day-of-month day-of-month;
}
```

# 5.1.4.6.2 Hierarchy

system default { ... }
subsystem-name { ... }
subsystem-name module-name { ... }

## 5.1.4.6.3 Description

Contains options used to control the schedule used to run a module.

#### 5.1.4.6.4 Options

- startup Run the module on startup even if there is a schedule specified. The schedule will be followed after the first startup of the module (default: not active).
- delay The number of seconds to delay or wait between starting the module. If a cron based schedule is also used, the delay seconds will be added the specified start time for the first run only (default: 0 seconds).
- launch-delay The number of seconds to delay after starting this module. This feature provides a way to prevent more than one module from starting at exactly the same time (default: 2 seconds).
- cron The schedule at which to startup the module (default: "\* \* \* \* \* "). The format is exactly the same as Vixie CRON notation, except a seconds field is added to the left of the minutes field. See the crontab(5) man page for more information. This option will override the use of the second, minute, hour, day, dayofweek, month and dayofmonth options.
- schedule second The seconds that the module should be started (default: all).
- **minute** The minutes that the module should started (default: all).

- **hour** The hours that the module should be started (default: all).
- **day** The days that the module should be started (default: all).
- **day-of-week** The days of the week that the module should be started (default: all).
- month The months that the module should be started (default: all).
- **day-of-month** The days of the month that the module should be started (default: all).

# 5.1.5 discovery

The 'discovery' section of the configuration file contains options for the discovery subsystem and all discovery modules.

The discovery modules are responsible for collecting information from the network's elements, which can be used by the NMS to produce more meaningful alarms and searchable information.

# 5.1.5.1 Syntax Overview

The following block details the top level configuration syntax for the 'discovery' section of the configuration:

```
discovery {
  disable;
  nice niceness;
  (restart | no-restart);
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second:
    minute minute:
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  icmp { ... }
  snmp { ... }
  topology { ... }
  module-name { ... }
```

```
}
```

# 5.1.5.2 discovery

# 5.1.5.2.1 Syntax

```
discovery {
    disable;
    schedule { ... }
    icmp { ... }
    snmp { ... }
    topology { ... }
    module-name { ... }
}
```

# 5.1.5.2.2 Hierarchy

top

# 5.1.5.2.3 Description

The 'discovery' section of the configuration contains options for the discovery modules.

# 5.1.5.2.4 Options

- **disable** Disable (don't run) the module (default: not set).
- **nice** The niceness at which to run this module (default: 5).
- restart Restart the module if it stops running (default: active).
- no-restart Do not restart the module if it stops running (default: not active).
- **schedule** The schedule at which to run the module (default: none). See the 'system default schedule' portion of the *Modules* section of the manual for more information.

- **icmp** The configuration options for the ICMP discovery module (default: use module specific defaults).
- **snmp** The configuration options for the SNMP discovery module (default: use module specific defaults).
- topology The configuration options for the topology discovery module (default: use module specific defaults).
- module-name The configuration options for the 'modulename' module (default: use module specific defaults). Module names are not hard coded and any unique name maybe used to group the configuration options for the module.

## 5.1.5.3 icmp

#### 5.1.5.3.1 Syntax

```
icmp {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
     startup;
     delay seconds;
     launch-delay seconds;
     cron enhanced-vixie-cron-format;
     second second;
     minute minute;
     hour hour;
     day day;
     day-of-week day-of-week;
     month month;
     day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
     input [ ... ];
     output [ ... ];
  }
  /* Unique configuration options */
  source ip-address;
  interface interface-name;
  transmit count;
  required count;
  timeout milliseconds;
  prefix {
    cidr-prefix;
  }
}
5.1.5.3.2 Hierarchy
```

discovery { ... }

### 5.1.5.3.3 Description

The 'discovery icmp' section of the configuration contains options for the ICMP discovery module.

This module polls network elements using ICMP ECHO\_REQUEST packets and expects active elements to respond with ICMP ECHO\_REPLY packets. Elements that are determined to be active are stored within the database and used to seed the SNMP discovery module's polling process.

#### 5.1.5.3.4 Options

- source The IP address to source packets from this module from (default: chosen by kernel). This option overrides the 'interface' option.
- interface The interface to take the IP address to source packets from this module (default: chosen by kernel). This option is overridden by the 'source' option.
- transmit The number of packets to send to each destination polled by this module (default: 3 packets).
- required The number of packets that much be received back from a polled destination to be considered active (default: 1 packet).
- timeout The number of milliseconds to wait before assuming a polled destination will not respond.
- prefix The prefix(es) to use to generate the destinations to poll (default: none). This must be specified as a prefix in CIDR notation (eg: 192.168.55.0/24).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

## 5.1.5.3.5 Policies

Policies are currently not supported for this module.

## 5.1.5.4 snmp

#### 5.1.5.4.1 Syntax

```
snmp {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  source ip-address;
  interface interface-name;
  threads count;
  commit-count count;
  community [ ... ];
  timeout milliseconds;
  retry count;
  prefix {
    cidr-prefix;
  }
  oid {
    snmp-oid;
    ...
```

```
}
}
```

## 5.1.5.4.2 Hierarchy

discovery { ... }

## 5.1.5.4.3 Description

The 'discovery snmp' section of the configuration contains options for the SNMP discovery module.

## 5.1.5.4.4 Options

- source The IP address to source packets from this module from (default: chosen by kernel). This option overrides the 'interface' option.
- interface The interface to take the IP address to source packets from this module (default: chosen by kernel). This option is overridden by the 'source' option.
- threads The number of threads to use to poll the network (default: 32 threads). Each thread polls one network element at a time.
- **commit-count** The number SNMP OIDs to commit to the database a time (default: 300 OIDs).
- **community** The community or communities to use to poll the network elements (default: public).
- **timeout** The number of milliseconds to wait before assuming that the transmitted SNMP request was lost and retransmitting (default: 1000).
- **retry** The number of retry attempts before assuming the network element will no longer respond (default: 3).
- prefix The prefix(es) to use to generate the destinations to poll (default: none). This must be specified as a prefix in CIDR notation (eg: 192.168.55.0/24).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

# 5.1.5.4.5 Policies

Input polices can be used to limit which alerts are processed. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all address space.
- **REJECT\_ALL** Rejects all address space.
- **REJECT\_LOOPBACK** Rejects loopback (127.0.0/8) address space.
- **REJECT\_PRIVATE** Rejects private (RFC1918) address space.

Output policies are currently not supported by this module.

# 5.1.5.5 topology

#### 5.1.5.5.1 Syntax

```
topology {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  duplicate-algo algorithm;
  merge-algo algorithm;
  duplicate-percent percentage;
```

```
}
```

# 5.1.5.5.2 Hierarchy

merge-percent *percentage*; maximum-entry-delete *count*;

discovery { ... }

```
5.1.5.5.3 Description
```

The 'discovery topology' section of the configuration contains options for the topology discovery module.

## 5.1.5.5.4 Options

- duplicate-algo The algorithm used to determine if two newly polled network elements are the same element or two different elements (default: a-and-b). If the elements are determined to be duplicates, the two elements are merged. Valid options are listed below:
  - **a-and-b** A (first element) and B (second element) will be considered the same element if and only if both A and B have greater than or equal to the 'match-percent' of interfaces in common.
  - **a-or-b** A (first element) and B (second element) will be considered the same element if and only if A or B have greater than of equal to the 'match-percent' of interfaces in common.
- merge-algo The algorithm used to determine if a newly polled network element is the same as an element within the existing network discovery (default: hostname-or-mergepercentage). Valid option are listed below:
  - hostname-or-merge-percentage If the hostname of two elements match or the percentage of interfaces matching is greater than or equal to the 'merge-percent', merge the elements.
  - hostname-and-merge-percentage If the hostname of two elements match and the percentage of interfaces matching is greater than or equal to the 'merge-percent', merge the elements.
  - hostname-only If the hostname of two elements match, merge the elements.
  - merge-percentage-only If the percentage of interfaces matching is greater than or equal to the 'merge-percent', merge the elements.
- duplicate-percent The percentage used for the 'duplicatealgo' option (default: 90 percent).
- merge-percent The percentage used for the 'merge-algo' option (default: 95 percent).
- maximum-entry-delete The maximum number of entries to delete from the SNMP discovery information in one command (default: 500 entries).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

## 5.1.5.5.5 Policies

Input polices can be used to limit which IPv4 addresses from your network elements will be considered for building connections between network elements. The following standard input policies are included with the distribution:

- ACCEPT\_ALL Accepts all address space.
- **REJECT\_ALL** Rejects all address space.
- **REJECT\_LOOPBACK** Rejects loopback (127.0.0/8) address space.
- **REJECT\_PRIVATE** Rejects private (RFC1918) address space.

Output policies are currently not supported by this module.

# 5.1.6 monitor

The 'monitor' section of the configuration file contains options for the monitor subsystem and all monitoring modules.

The monitor modules are responsible for polling and collecting information from the network's elements, processing that data and generating alarms or actions based on that input.

# 5.1.6.1 Syntax Overview

The following block details the top level configuration syntax for the 'monitor' section of the configuration:

```
monitor {
  disable;
  nice niceness;
  (restart | no-restart);
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  icmp { ... }
  snmptrap { ... }
  syslog { ... }
  state { ... }
  module-name { ... }
}
```

```
5.1.6.2 monitor
```

## 5.1.6.2.1 Syntax

```
monitor {
   disable;
   schedule { ... }
   icmp { ... }
   snmptrap { ... }
   syslog { ... }
   state { ... }
   module-name { ... }
}
```

# 5.1.6.2.2 Hierarchy

top

# 5.1.6.2.3 Description

The 'monitor' section of the configuration contains options for the monitor modules.

# 5.1.6.2.4 Options

- **disable** Disable (don't run) the module (default: not set).
- **nice** The niceness at which to run this module (default: 5).
- **restart** Restart the module if it stops running (default: active).
- no-restart Do not restart the module if it stops running (default: not active).

- **schedule** The schedule at which to run the module (default: none). See the 'system default schedule' portion of the *Modules* section of the manual for more information.
- **icmp** The configuration options for the ICMP monitoring module (default: use module specific defaults).
- snmptrap The configuration options for the SNMP Trap monitoring module (default: use module specific defaults).
- **syslog** The configuration options for the syslog monitoring module (default: use module specific defaults).
- **state** The configuration options for the state monitoring module (default: use module specific defaults).
- **module-name** The configuration options for the 'modulename' module (default: use module specific defaults). Module names are not hard coded and any unique name maybe used to group the configuration options for the module.

#### 5.1.6.3 icmp

#### 5.1.6.3.1 Syntax

```
icmp {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  source ip-address;
  interface interface-name;
  interval seconds;
  interval-adjust seconds;
  payload string;
  timeout milliseconds;
  transmit count;
  ttl hops;
```

interval seconds; interval-adjust seconds; payload string; timeout milliseconds; transmit count; ttl hops; tos value; dscp value; precedence value; queue-depth count; calc-interval seconds; calc-interval-adjustment seconds;

```
calc-queue-depth count;
calc-queue-lower-threshold percentage;
calc-queue-upper-threshold percentage;
policy-queue-depth count;
policy-queue-limit count;
policy-queue-lower-threshold percentage;
policy-queue-upper-threshold percentage;
suppression {
    packet-loss percentage;
    rtt milliseconds;
    jitter milliseconds;
    normalized-rtt milliseconds;
}
```

## 5.1.6.3.2 Hierarchy

monitor { ... }

## 5.1.6.3.3 Description

The 'monitor icmp' section of the configuration contains options for the ICMP monitor module.

This module polls IPv4 addresses configured on network elements using ICMP ECHO\_REQUEST packets and expects the elements to respond with ICMP ECHO\_REPLY packets. The module will track the packet loss, RTT (round trip time), jitter and variation in RTT (normalized RTT) from each polled IPv4 destination.

## 5.1.6.3.4 Options

- **source** The IP address to source packets from this module from (default: chosen by kernel). This option overrides the 'interface' option.
- interface The interface to take the IP address to source packets from this module (default: chosen by kernel). This option is overridden by the 'source' option.
- interval The interval in seconds in which to poll all destinations (default: 60 seconds). Packets are transmitted evenly across the interval period and not flooded all at once towards a destination.
- interval-adjustment The number of seconds the module may adjust the 'interval' either up or down by (per interval period), when the server is unable to keep up (default: 5 seconds).
- **payload** The payload of the transmitted ICMP packets (default: "SellaNMS ICMP Monitor Module").
- timeout The maximum amount of time in milliseconds to allow a destination to respond before assuming it will not (default: 5000 milliseconds).

- transmit The number of packets to transmit to each destination during an interval period (default: 3 packets).
   Packets to the same destination are not transmitted until the previous set of destinations is complete. They are transmitted evenly across the interval period.
- ttl The time to live (TTL) to set within the transmitted packets header (default: use OS default). Each layer 3 element along the path towards the destination will decrement the TTL. Should the TTL reach 0, then packet will be discarded and not reach its destination.
- **tos** The value to set the ToS bits within the transmitted packets header to (default: 0).
- **dscp** The value to set the DSCP bits within the transmitted packets header to (default: 0)
- **precedence** The value to set the IP Precedence bits within the transmitted packets header to (default: 0)
- **queue-depth** The maximum depth for the modules queues. (default: 4000).
- calc-interval The interval in seconds at which to perform calculations against the modules collected data (default: 30 seconds). This option is effects how quickly the module will be able to detect changes in the network.
- calc-interval-adjustment The number of seconds the 'calc-interval' may be adjusted by (per 'calc-interval') if the server is unable to keep up with the current 'calc-interval' (default: 5 seconds).
- calc-queue-depth The depth to allow the module's calcqueue (data pending insertion into the calculation threads data structures) to reach before dropping new incoming data for the queue (default: use 'queue-depth'). This option will override the 'queue-depth' option.
- calc-queue-lower-threshold The lower threshold of the percentage of the calc-queue's maximum depth at which to decrease the 'interval' by 'interval-adjustment' seconds (default: 15 percent). The 'interval' will not be adjusted below the originally configured value.
- calc-queue-upper-threshold The upper threshold of the percentage of the calc-queue's maximum depth at which to increase 'interval' by 'interval-adjustment' seconds (default: 70 percent).
- policy-queue-depth The depth to allow the module's policy-queue (data pending processing by a policy) before dropping new incoming data for the queue (default: 4 times the calc-queue-depth).
- **policy-queue-limit** The number of policy queue entries to be processed at one time (default: 4000).

- policy-queue-lower-threshold The lower threshold of the percentage of the policy-queue's maximum depth at which to decrease the 'calc-interval' by 'calc-interval-adjustment' seconds (default: 15 percent). The 'calc-interval' will not be adjusted below the originally configured value.
- policy-queue-upper-threshold The upper threshold of the percentage of the policy-queue's maximum depth at which to increase 'calc-interval' by 'calc-interval-adjustment' seconds (default: 70 percent).
- suppression Settings used to suppress or ignore minor changes in calculated data verses the previous data. Data that is suppressed is not passed to the policy-queue and is not processes by the policy framework. This results in a significant savings in CPU cycles, since a policy will not have to be evaluated every interval period for every destination.
- suppression disable Disable all suppression features (default: not set). This is not recommended, but is useful if you suspect the suppression code is not functioning properly.
- suppression packet-loss The amount of variation in packet loss between the current value and the previous value to suppress (default: 5 percent).
- suppression rtt The amount of variation in RTT between the current value and the previous value (default: 30 milliseconds).
- suppression jitter The amount of variation in jitter between the current value and the previous value (default: 30 milliseconds).
- suppression normalized-rtt The amount of variation in normalized RTT between the current value and the previous value (default: 30 milliseconds).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

#### 5.1.6.3.5 Policies

Input polices can be used to limit which IPv4 addresses from your network elements are polled. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all addresses.
- **REJECT\_ALL** Rejects all addresses.
- **REJECT\_LOOPBACK** Rejects loopback (127.0.0/8) address space.
- **REJECT\_PRIVATE** Rejects private (RFC1918) address space.
- REJECT\_EDGE\_INTERFACE Rejects address space that is on the edge of the network (addresses that are not used to connect to other elements).

• **REJECT\_BACKBONE\_INTERFACE** – Rejects address space that is on the backbone of the network (addresses used to connect to other network elements).

Output policies may be used to specify which conditions generate alarms. The following standard input policies are included with the distribution:

- **PACKET\_LOSS** Alarms on heavy and light packet loss. Heavy packet loss is 90+% over 60 seconds. Light packet loss is defined at 30+% over 60 seconds.
- TOS\_CHANGE Alarms if the transmitted ToS, DSCP or IP Precedence return value is different than the transmitted value. This detects elements that have mis-configured CoS settings.

## 5.1.6.4 snmptrap

#### 5.1.6.4.1 Syntax

```
snmp {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  source ip-address;
  interface interface-name;
  port ip-port;
  proxy {
    convert (v1|v2|none);
    ip-address;
    . . .
  }
  queue-depth count;
  rate-interval seconds;
  rate-clean count;
  exit-after count;
}
```

## 5.1.6.4.2 Hierarchy

monitor { ... }

#### 5.1.6.4.3 Description

The 'monitor snmptrap' section of the configuration contains options for the SNMP trap monitor module.

#### 5.1.6.4.4 Options

- **source** The IP address used to determine which interface to listen for incoming SNMP traps on (default: all interfaces). This option overrides the 'interface' option.
- interface The interface to listen for incoming SNMP traps on (default: all interfaces). This option is overridden by the 'source' option.
- **port** The UDP port on which to listen for incoming SNMP traps on (default: 162).
- proxy Proxy incoming SNMP traps to each IP address specified within the proxy configuration block (default: none).
- proxy convert Convert to the specified version of SNMP trap before the SNMP trap is proxied (default: none). Valid options are v1, v2 and none;
- **queue-depth** The maximum depth the module's queue may reach before incoming data is dropped (default: 1000).
- rate-interval The interval in seconds to use for calculating the average rate of incoming SNMP traps per second (default: 60 seconds).
- **rate-clean** The number of increment operations against the rate library before cleaning stale entries (default: 2500).
- **exit-after** The number of SNMP traps to receive before shutting down the module (default: 0).

*NOTE: See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.* 

## 5.1.6.4.5 Policies

Input polices can be used to limit which incoming data is processed by the module. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all addresses.
- **REJECT\_ALL** Rejects all addresses.
- **REJECT\_RATE\_15** Rejects source that are sending more than 15 inputs per second. Prevents a single source from overloading the module.
- REJECT\_RATE\_30 Rejects source that are sending more than 30 inputs per second. Prevents a single source from overloading the module.

- **REJECT\_AUTH\_FAILURE\_TRAP** Rejects authentication failure SNMP traps.
- **AUTHORIZE\_TRAP** Rejects SNMP traps that do not originate from the specified source and do not have the correct community. This policy must be modified to use your SNMP trap sources and community.

Output policies may be used to specify which conditions generate alarms. The following standard input policies are included with the distribution:

- **LINK\_TRAP** Alarms on link up and down SNMP traps.
- **RMON\_TRAP** Alarms on RMON SNMP traps.
- **OSPF\_TRAP** Alarms on common OSPF SNMP traps.
- **BGP\_TRAP** Alarms on common BGP SNMP traps.
- **NETSNMP\_TRAP** Alarms on common Net-SNMP SNMP traps.
- **ARBOR\_SP\_TRAP** Alarms on Arbor Service Provider SNMP traps.
- **ARBOR\_DOS\_TRAP** Alarms on Arbor DoS SNMP traps.
- **NETSCREEN\_TRAP** Alarms on common Juniper Netscreen related SNMP traps.
- **JUNIPER\_CHASSIS\_TRAP** Alarms on Juniper M, T and J series chassis related SNMP traps.
- **JUNIPER\_MPLS\_TRAP** Alarms on Juniper M, T and J series MPLS related SNMP traps.
- **EXTREME\_HARDWARE\_TRAP** Alarms on Extreme Networks hardware related SNMP traps.
- **EXTREME\_SOFTWARE\_TRAP** Alarms on Extreme Networks software related SNMP traps.
- **CATCH\_ALL\_TRAP** Sends all SNMP traps which were not caught by a policy to the syslog output module for logging.

## 5.1.6.5 syslog

#### 5.1.6.5.1 Syntax

```
syslog {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  source ip-address;
  interface interface-name;
  port ip-port;
  duplicate-history-max count;
  duplicate-history-age seconds;
  duplicate-fuzz-factor value;
  queue-depth count;
  rate-interval seconds;
  rate-clean count;
  exit-after count;
```

#### }

#### 5.1.6.5.2 Hierarchy

monitor { ... }

### 5.1.6.5.3 Description

The 'monitor syslog' section of the configuration contains options for the syslog monitor module.

#### 5.1.6.5.4 Options

- source The IP address used to determine which interface to listen for incoming syslog messages on (default: all interfaces). This option overrides the 'interface' option.
- interface The interface to listen for incoming syslog messages on (default: all interfaces). This option is overridden by the 'source' option.
- **port** The UDP port on which to listen for incoming syslog messages on (default: 514).
- duplicate-history-max The maximum number of previously received syslog messages to keep in the history (default: 25).
- duplicate-history-age The maximum age a previously received syslog message will be kept in the history for comparison against new messages (default: 5 seconds).
- duplicate-fuzz-factor The fuzzy value by which a syslog messages may vary from a previously received message to be considered a duplicate (default: 25). The larger the value, the less similar a syslog message may be and still be considered a duplicate.
- **queue-depth** The maximum depth the module's queue may reach before incoming data is dropped (default: 1000).
- rate-interval The interval in seconds to use for calculating the average rate of incoming syslog messages per second (default: 60 seconds).
- **rate-clean** The number of increment operations against the rate library before cleaning stale entries (default: 2500).
- **exit-after** The number of syslog messages to receive before shutting down the module (default: 0).
- maximum-entry-delete The maximum number of entries to delete from the SNMP discovery information in one command (default: 500 entries).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

# 5.1.6.5.5 Policies

Input polices can be used to limit which incoming data is processed by the module. The following standard input policies are included with the distribution:

• **ACCEPT\_ALL** – Accepts all addresses.

- **REJECT\_ALL** Rejects all addresses.
- **REJECT\_RATE\_15** Rejects source that are sending more than 15 inputs per second. Prevents a single source from overloading the module.
- REJECT\_RATE\_30 Rejects source that are sending more than 30 inputs per second. Prevents a single source from overloading the module.
- **REJECT\_GENERIC\_SYSLOG** Rejects generic low value syslog messages.
- **REJECT\_GENERIC\_JUNIPER\_SYSLOG** Rejects low value Juniper syslog messages.
- **REJECT\_GENERIC\_NETSCREEN\_SYSLOG** Rejects generic low value Juniper Netscreen syslog messages.
- **REJECT\_GENERIC\_CISCO\_SYSLOG** Rejects generic low value Cisco syslog messages.
- **REJECT\_GENERIC\_EXTREME\_SYSLOG** Rejects generic low value Extreme syslog messages.
- **REJECT\_GNERIC\_NETSCREEN\_SYSLOG** Rejects generic low value Juniper Netscreen syslog messages.

Output policies may be used to specify which conditions generate alarms. The following standard input policies are included with the distribution:

- LINUX\_SYSLOG Alarms on Linux syslog messages.
- **JUNIPER\_HEALTH\_SYSLOG** Alarms on Juniper health related syslog messages.
- JUNIPER\_BGP\_SYSLOG Alarms on Juniper BGP related syslog messages.
- JUNIPER\_VPN\_SYSLOG Alarms on Juniper VPN and Pseudowire related syslog messages.
- CISCO\_GENERIC\_SYSLOG Alarms on generic Cisco syslog messages.
- CISCO\_BGP\_SYSLOG Alarms on Cisco BGP related syslog messages.
- **CISCO\_7500\_HEALTH\_SYSLOG** Alarms on Cisco 7500 series health related syslog messages.
- **CISCO\_7500\_NOTIFICATION\_SYSLOG** Alarms on Cisco 7500 series notification related syslog messages.
- **CISCO\_7200\_HEALTH\_SYSLOG** Alarms on Cisco 7200 series health related syslog messages.
- **CISCO\_7200\_NOTIFICATION\_SYSLOG** Alarms on Cisco 7200 series notification related syslog messages.
- CATCH\_ALL\_SYSLOG Sends all syslog messages which were not caught by a policy to the syslog output module for logging.

## 5.1.6.6 state

#### 5.1.6.6.1 Syntax

```
state {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
```

```
interval seconds;
expire-interval seconds;
max-delete count;
process-element;
```

## 5.1.6.6.2 Hierarchy

monitor { ... }

}

#### 5.1.6.6.3 Description

The 'monitor state' section of the configuration contains options for the state monitor module.

## 5.1.6.6.4 Options

- **interval** The interval in seconds at which to process state changes (default: 30 seconds).
- expire-interval The interval in seconds at which to evaluate state entires for removal (default: 3600 seconds).
- **max-delete** The maximum number of entries to delete from the database in one command (default: 250 entries).
- process-element Enable processing of element state changes (default: not set). This is not recommended, since it will significantly increase the amount of processing this module must perform and offers little to no benefit.

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

#### 5.1.6.6.5 Policies

Input polices can be used to limit which incoming data is processed by the module. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all addresses.
- **REJECT\_ALL** Rejects all addresses.

Output policies may be used to specify which conditions generate alarms. The following standard input policies are included with the distribution:

- **UPDATE\_STATE** Updates state changes for all included modules.
- **EXPIRE\_STATE** Expire and removes stale and non-referenced state entries.

# 5.1.7 output

The 'output' section of the configuration file contains options for the output subsystem and all output modules.

The output modules are responsible for generating output for various purposes such as making alarms available for display on a GUI, logging to the servers syslog, or emailing an administrator.

# 5.1.7.1 Syntax Overview

The following block details the top level configuration syntax for the 'output' section of the configuration:

```
output {
  disable;
  nice niceness;
  (restart | no-restart);
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second:
    minute minute:
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  gui { ... }
  email { ... }
  syslog { ... }
  module-name { ... }
```

```
}
```

# 5.1.7.2 output

# 5.1.7.2.1 Syntax

```
output {
    disable;
    schedule { ... }
    gui { ... }
    email { ... }
    syslog { ... }
    module-name { ... }
}
```

# 5.1.7.2.2 Hierarchy

top

# 5.1.7.2.3 Description

The 'output' section of the configuration contains options for the monitor modules.

# 5.1.7.2.4 Options

- **disable** Disable (don't run) the module (default: not set).
- **nice** The niceness at which to run this module (default: 5).
- restart Restart the module if it stops running (default: active).
- no-restart Do not restart the module if it stops running (default: not active).
- **schedule** The schedule at which to run the module (default: none). See the 'system default schedule' portion of the *Modules* section of the manual for more information.

- **gui** The configuration options for the GUI output module (default: use module specific defaults).
- **email** The configuration options for the email output module (default: use module specific defaults).
- **syslog** The configuration options for the syslog output module (default: use module specific defaults).
- **module-name** The configuration options for the 'modulename' module (default: use module specific defaults). Module names are not hard coded and any unique name maybe used to group the configuration options for the module.

# 5.1.7.3 gui

#### 5.1.7.3.1 Syntax

```
gui {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
```

```
/* Unique configuration options */
interval seconds;
expire-interval seconds;
queue-depth count;
max-delete count;
```

```
}
```

# 5.1.7.3.2 Hierarchy

output { ... }

## 5.1.7.3.3 Description

The 'output gui' section of the configuration contains options for the GUI output module.

This module accepts alerts from other module's and organizes the alerts for presentation in a GUI.

#### 5.1.7.3.4 Options

- **interval** The interval in seconds at which new alerts are read from the database (default: 15 seconds).
- **expire-interval** The interval in seconds at which to evaluate entires for expiration and removal (default: 120 seconds).
- **queue-depth** The maximum depth the module's queue may reach before new data will be accepted (default: 250).
- **max-delete** The maximum number of entries to delete from the database in one command (default: 250 entries).

*NOTE: See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.* 

## 5.1.7.3.5 Policies

Input polices can be used to limit which alerts are processed. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all alerts.
- **REJECT\_ALL** Rejects all alerts.

Output policies may be used to manipulate alerts. The following standard input policies are included with the distribution:

- **UPDATE\_GUI\_EVENT** Updates GUI alert events. Updates include handling duplicate alerts, recovery alerts clearing a failure and a failure alert clearing a recovery.
- **EXPIRE\_GUI\_STORAGE** Expires and removes GUI alerts.

## 5.1.7.4 email

#### 5.1.7.4.1 Syntax

```
email {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  interval seconds;
  queue-depth count;
  default {
    server [ (hostname | ip-address) ... ];
    port tcp-port;
    timeout seconds;
    from [email-address ... ];
    reply-to [ email-address ... ];
    to [ email-address ... ];
    cc [ email-address ... ];
    bcc [ email-address ... ];
    subject string;
    body string;
    priority value;
```

```
length value;
  }
  alias {
    alias-name {
      server [ (hostname | ip-address) ];
      port tcp-port;
      timeout seconds;
      from [email-address ... ];
      reply-to [ email-address ... ];
      to [ email-address ... ];
      cc [ email-address ... ];
      bcc [ email-address ... ];
      subject string;
      body string;
      priority value;
      length value;
    }
  }
}
```

# 5.1.7.4.2 Hierarchy

output { ... }

## 5.1.7.4.3 Description

The 'output email' section of the configuration contains options for the email output module.

This module accepts alerts from other module's and delivers email via SMTP. This module is a SMTP client and does not rely on a local mail server to deliver email for it.

# 5.1.7.4.4 Options

- **interval** The interval in seconds at which new alerts are read from the database (default: 15 seconds).
- **queue-depth** The maximum depth the module's queue may reach before new data will be accepted (default: 250).
- default The default settings to use for delivering email (default: none). This settings will also be used as the default settings for all specified aliases.
- default server The set of servers to deliver email to (default: localhost). The module will attempt to deliver email via SMTP to each server listed in the order they are listed until one succeeds or the end of the list is reached.
- default port The TCP port to use when connecting to the server (default: 25).
- default timeout The number of seconds to give a SMTP server to accept an incoming connection before moving onto the next (default: 2 seconds).
- default from The set of email address to source email from (default: none).

- **default reply-to** The set of email address to have the receiver reply to (default: none).
- default to The set of email address to deliver email to (default: none).
- default cc The set of email address to carbon copy (CC) email to (default: none).
- **default bcc** The set of email address to blind carbon copy (BCC) email to (default: none).
- **default subject** The subject of the email (default: value of 'brief' from the policy output).
- **default body** The body of the email (default: value of 'detail' from the policy output).
- **default priority** The priority of the email (default: 0).
- default length The maximum length the email may use (default: 0). If an email is longer than the specified length, it will be broken into parts and emailed separately. This feature is designed to accommodate pagers that can accept only limited amounts of text per message.
- alias Contains a set of available aliases that may be referenced within a policy to deliver email that doesn't use the settings from the 'output email default' configuration block. To use an alias within a policy, set a variable named 'alias' to the name of the desired alias within the policy's 'then set' block.
- alias alias-name The name of an alias which may be referenced within a policy. Each alias may contain any of the options found within the 'output email default' configuration block. Any setting not specified within the alias will default to the setting from the 'output email default' configuration block.

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

## 5.1.7.4.5 Policies

Input polices can be used to limit which alerts are processed. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all alerts.
- **REJECT\_ALL** Rejects all alerts.

Output policies may be used to manipulate alerts. The following standard input policies are included with the distribution:

• **EMAIL\_NOTIFICATION** – Uses the default settings specified in the 'output email default' section of the configuration to email alerts.

- **EMAIL\_NOTIFICATION\_OFFHOURS** Policy that emails alerts only during off hours using the default settings specified in the 'output email default' section of the configuration.
- EMAIL\_NOTIFICATION\_ROTATION Policy that emails different email-addresses each day of the week. This policy must be edited prior to use.
- EMAIL\_HOLIDAY\_SCHEDULE Policy that emails different users based on calendar dates. This policy must be edited prior to use.
- **EMAIL\_WEEKEND\_SCHEDULE** Policy that emails different users based on calendar dates. This policy must be edited prior to use.
#### 5.1.7.5 syslog

#### 5.1.7.5.1 Syntax

```
syslog {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit:
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user:
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  interval seconds;
  queue-depth count;
}
```

#### 5.1.7.5.2 Hierarchy

output { ... }

#### 5.1.7.5.3 Description

The 'output syslog' section of the configuration contains options for the syslog output module. This module accepts alerts from other module's and logs them to the server's syslog daemon. Messages from SellaNMS itself are not logged via this module and is handled individually be each module.

#### 5.1.7.5.4 Options

- **interval** The interval in seconds at which new alerts are read from the database (default: 15 seconds).
- **queue-depth** The maximum depth the module's queue may reach before new data will be accepted (default: 250).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

#### 5.1.7.5.5 Policies

Input polices can be used to limit which alerts are processed. The following standard input policies are included with the distribution:

- **ACCEPT\_ALL** Accepts all alerts.
- **REJECT\_ALL** Rejects all alerts.

Output policies may be used to manipulate alerts. There are no output policies included with the distribution.

### 5.1.8 internal

The 'internal' section of the configuration contains options for the internal subsystem and internal modules.

#### 5.1.8.1 Syntax Overview

The following block details the complete configuration syntax for the 'internal' section of the configuration:

```
output {
  disable;
  nice niceness;
  (restart | no-restart);
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second:
    minute minute:
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  tidy { ... }
  module-name { ... }
}
```

#### 5.1.8.2 internal

#### 5.1.8.2.1 Syntax

```
internal {
    disable;
    schedule { ... }
    tidy { ... }
    module-name { ... }
}
```

#### 5.1.8.2.2 Hierarchy

top

#### 5.1.8.2.3 Description

The 'output' section of the configuration contains options for the monitor modules.

#### 5.1.8.2.4 Options

- **disable** Disable (don't run) the module (default: not set).
- **nice** The niceness at which to run this module (default: 5).
- **restart** Restart the module if it stops running (default: active).
- no-restart Do not restart the module if it stops running (default: not active).
- schedule The schedule at which to run the module (default: none). See the 'system default schedule' portion of the *Modules* section of the manual for more information.
- **tidy** The configuration options for the tidy internal module (default: use module specific defaults).

#### 5.1.8.3 tidy

#### 5.1.8.3.1 Syntax

```
tidy {
  /* 'sella nms' configuration options */
  config-file path-to-configuration-file;
  description description;
  directory path-to-binary-directory;
  disable;
  environment environment-variables;
  executable path-to-executable-file;
  facility facility;
  group unix-group;
  nice niceness;
  order run-order;
  pid-file path-to-process-id-file;
  (restart | no-restart);
  restart-limit limit;
  schedule {
    startup;
    delay seconds;
    launch-delay seconds;
    cron enhanced-vixie-cron-format;
    second second;
    minute minute;
    hour hour;
    day day;
    day-of-week day-of-week;
    month month;
    day-of-month day-of-month;
  }
  stat-file path-to-stats-file;
  user unix-user;
  /* Common configuration options */
  trace-options [ ... ];
  policy {
    input [ ... ];
    output [ ... ];
  }
  /* Unique configuration options */
  interval seconds;
  output-age seconds;
}
```

#### 5.1.8.3.2 Hierarchy

internal { ... }

#### 5.1.8.3.3 Description

The 'internal tidy' section of the configuration contains options for the tidy internal module.

This module is responsible for removing stale data which is not specific to another module from the database.

#### 5.1.8.3.4 Options

- interval The interval in seconds at which the database is checked for data that should be removed (default: 45 seconds).
- **output-age** The maximum age in seconds that an entry may remain within the databases output table before it is removed (default: 300 seconds).

*NOTE:* See the sella\_nms Configuration and Common Configuration section of the manual for detailed information on their respective options.

#### 5.1.8.3.5 Policies

Input polices can be used to limit which data is processed. There are no input policies included with the distribution.

Output policies may be used to limit which data is processed. There are no output policies included with the distribution.

# 6 Policy Framework

### 6.1 Overview

The policy framework is one of the major components of SellaNMS. It is responsible for providing a flexible high performance method of processing data in and out of the systems modules.

The policy framework is broken into three major components; policystatements, format-statements and map-statements. Each of these components are contained with the 'policy-options' section of the configuration.

## 6.2 Syntax Overview

The following block details the top level configuration syntax for the 'policy-options' section of the configuration:

```
policy-options {
    policy-statement policy-statement-name { ... }
    ...
    format-statement format-statement-name { ... }
    ...
    map-statement map-statement-name { ... }
    ...
}
```

## 6.3 Variable Substitution

The policy framework has the ability to dynamically substitute variables and values in a *term*'s *from* or *then* clause using the data set being processed by the policy. This feature works for both *policy statements* and *map statements*.

To perform a substitution, wrap a variable name included within the policy data set in the "@" symbol. Before the clause is evaluated, the variable will be replaced with the value matching the variable within the policy data set.

Below is an example assuming that the policy data set contains a variable of 'prefix':

```
policy-options {
  policy-statement EXAMPLE POLICY {
    term EXAMPLE_TERM {
      from {
        source network;
        prefix [ 10.0.0.0/8 172.16.0.0/12 192.168.0.0/16 ];
      }
      then {
        output {
          gui {
            brief "This is a brief information about prefix @prefix@";
            detail "This is the detailed information about prefix @prefix@";
            channel default;
          }
        }
        accept;
      }
    }
    apply-format EXAMPLE_FORMAT;
  }
}
```

In addition to substitution, an operator can be applied to a variable or value by prepending a keyword followed by a colon to the front of it. For example, if the policy data set contained the SNMP OID for "risingAlarm", you would specify "snmp:risingAlarm" to resolve the SNMP OID from MIBs loaded into SellaNMS. This feature can be combined with variable substitution.

Below is an example of using this feature within a policy:

```
policy-options {
  policy-statement EXAMPLE POLICY {
    term EXAMPLE TERM {
      from {
        protocol SNMP trap;
        event snmp:risingAlarm;
      }
      then {
        output {
          qui {
            brief "Received RMON alarm @snmp:eventDescription@";
            channel rmon;
          }
        }
        accept;
      }
    }
    apply-format EXAMPLE_FORMAT;
  }
}
```

### **6.4 Policy Statements**

Policy statements are a flexible method of configuring how a module processes data. In its basic form, a policy is a simple program that is run from top to bottom evaluating variables and possibly taking action(s). Policies can be chained together to produce more sophisticated programs.

A *policy statement* is built from one of more *terms* and an *apply-format statement*.

#### 6.4.1 term

Each *policy statement term* may have a *from* and/or *then* clause, which define what the *term* does.

#### 6.4.1.1 from clause

A *term*'s *from* clause is a set of conditions that are evaluated by the policy framework. If the *from* clause evaluates true, the *term*'s *then* clause will be executed, otherwise the policy framework will move to the next *term*.

The *from* clause conditions are a list of variables paired with a value or set of values. The method of comparison between the variable and the value(s) is defined within the applied format statement. See the *format statement* section of the manual for more details.

Below is an example of a *from* clause:

```
policy-options {
   policy-statement EXAMPLE_POLICY {
    term EXAMPLE_TERM {
      from {
         source network;
         prefix [ 10.0.0.0/8 172.16.0.0/12 192.168.0.0/16 ];
      }
      then {
            accept;
      }
      }
      apply-format EXAMPLE_FORMAT;
      }
}
```

### 6.4.1.2 then clause

A *term*'s *then* clause defines what work will be done if the *term*'s *from* clause evaluates true. The *then* clause may contain the following constructs:

- set
- output
- evaluate
- apply-map
- action

#### 6.4.1.2.1 set

A *set* block, allows the *term* to set (or overwrite) variable(s) within the policy's data set. Below is an example of a *set* block within a *term*'s *then* clause:

```
policy-options {
  policy-statement EXAMPLE POLICY {
    term EXAMPLE TERM {
      from {
        source network;
        prefix [ 10.0.0.0/8 172.16.0.0/12 192.168.0.0/16 ];
      }
      then {
        /* Set example-var1 to 100 and example-var2 to "nihon no tsurugi". */
        set {
          example-var1 100;
          example-var2 "nihon no tsurugi";
        3
        accept;
      }
    }
    apply-format EXAMPLE_FORMAT;
  }
}
```

#### 6.4.1.2.2 output

An *output* block, allows the *term* to send a message to the output subsystem. Each block listed within the *output* block is a separate message to a different module within the output subsystem. The following variables can be specified within a block. Most of these variables are already defined within the policies data set and will be automatically passed onto the output subsystem.

- **timestamp** Timestamp for when the message was received.
- element The element database id for this set of data.
- **interface** The interface database id for this set of data.
- **ip** The ip database id for this set of data.
- **source** The source of this set of data.
- **module** The output module to send this message to.
- **protocol** The protocol that originated this set of data.
- **channel** The channel to deliver this message to.
- **state** The state of the specified element, interface or ip.
- **brief** A brief description of the message for display.
- **detail** A detailed description of the message for display.

Below is an example of an *output* block within a *term*'s *then* clause:

```
policy-options {
  policy-statement EXAMPLE POLICY {
    term EXAMPLE_TERM {
      then {
        output {
          gui {
            brief "This is brief information about prefix @prefix@";
            detail "This is detailed information about prefix @prefix@";
            channel default;
          }
        }
       accept;
      }
    }
    apply-format EXAMPLE FORMAT;
  }
}
```

#### 6.4.1.2.3 evaluate

An *evaluate* block, allows the *then* clause to evaluate a sub-policy. This is generally used only in special cases such as resolving BGP error codes to an error message.

Below is an example of a policy with an *evaluate* block:

```
policy-options {
   policy-statement EXAMPLE_POLICY {
    term EXAMPLE_TERM {
      then {
        evaluate {
           policy-statement EXAMPLE_SUB-POLICY {
              sub-var 100;
            }
        }
        accept;
        }
        apply-format EXAMPLE_FORMAT;
        }
    }
}
```

#### 6.4.1.2.4 apply-map

An *apply-map statement*, allows the *then* clause to apply one or more maps which are specific to the *term*. This is useful when a *term* needs some additional information which is not available within the policy data set.

Below is an example of a *apply-map statement* a *term*'s *then* clause:

```
policy-options {
   policy-statement EXAMPLE_POLICY {
     term EXAMPLE_TERM {
        then {
            apply-map EXAMPLE_MAP;
            accept;
        }
        }
        apply-format EXAMPLE_FORMAT;
        }
}
```

#### 6.4.1.2.5 action

An *action,* allows the *term* to adjust how the policy framework continues to process the policy. The following can be specified for an action:

- **accept** Stop evaluating and accept the policy data set. The module will receive a return value of accept.
- reject Stop evaluating and reject the policy data set. The module will receive a return value of reject.
- next-input Stop evaluating and request the next input (data set) from the module.
- next-term Stop evaluating the current term and move to next term. If no terms remain, move to the next policy. If no policy remains, return the default action.
- **next-policy** Stop evaluating the current policy and move to the next policy. If no policy remains, return the default action.

Below is an example of a *then* clause using an action:

```
policy-options {
   policy-statement EXAMPLE_POLICY {
     term EXAMPLE_TERM {
        then {
            reject;
        }
        apply-format EXAMPLE_FORMAT;
   }
}
```

#### 6.4.1.2.6 apply-format

The *apply-format* statements sets the format to use for the policy. The format specifies the rules that the policy adheres to. See the *format statements* section of the manual for more information.

Below is an example of the *apply-format* statement within a policy:

```
policy-options {
   policy-statement EXAMPLE_POLICY {
     term EXAMPLE_TERM {
        then {
            accept;
        }
      }
   apply-format EXAMPLE_FORMAT;
   }
}
```

### **6.5 Format Statements**

Format statements are a flexible method of configuring a policy statement. Format statements specify which variables within the policy data set may be used, which variables are required, how the corresponding policy data set value will be compared to the policy value, and what policy value may be specified. Additionally, a format statement can specify a map statement, which will be executed before the policy is evaluated.

A format statement is built from one of more *terms*.

### 6.5.1 term

Each *format statement term* may have a *from* and/or *then* clause, which details what the *term* defines.

### 6.5.1.1 from clause

A format statement term's from clause specified which variables may be used within a *policy statement term's from* clause.

A variable can be specified using a 'variable' block, or a 'group' block. Each block type can specify the following:

- required If the variable or group of variables are required to be specified in the *policy statement term's from* clause. Set to either 'yes; or 'no'. Defaults to 'no'.
- **type** The type of data stored within this variable. Set to 'string', 'integer' or 'prefix'. Defaults to 'string'.
- function The function used to compare the policy data set value to the policy value. Set to 'equal-to', 'not-equal', 'atmost', 'at-least', 'more-than', 'less-than' or 'ignore'. Defaults to 'equal-to'.
- **value** The set of acceptable values that may specified for the policy value. Default allows any policy value.
- variable The set of acceptable variables to allow within the policy statement term's from clause. Only applies to 'group' blocks.

Below is an example of a format-statement with both a 'variable' block and a 'group' block.

```
policy-options {
  format-statement EXAMPLE FORMAT {
   term EXAMPLE TERM {
     from {
       variable source { /* 'variable' block */
          required no;
               string;
         type
         function equal-to;
         value [ network storage ];
       }
       variable prefix { /* 'variable' block */
         required yes;
         type prefix;
         function equal-to;
       }
       group EXAMPLE GROUP { /* 'group' block */
         required no;
         type
                   integer;
         function equal-to;
         variable element;
         variable interface;
         variable ip;
       }
      }
     then {
       action {
          default accept;
            value [ accept reject ];
       }
     }
   }
 }
}
```

#### 6.5.1.2 then clause

A *format statement term*'s then clause specifies the default *action* and which *actions* may be specified.

Below is an example of a *format statement term's then* clause:

```
policy-options {
  format-statement EXAMPLE FORMAT {
    term EXAMPLE_TERM {
      from {
        variable source {
          required no;
                string;
          type
          function equal-to;
          value [network storage];
        }
      }
      then {
        action {
          default accept;
          value [ accept reject ];
        }
     }
   }
 }
}
```

### 6.6 Map Statements

A *map statement* defines how to map data from an external source into a policy's data set.

A map statement is built from one of more terms.

#### 6.6.1 term

Each *map statement term* may have a *from* and/or *then* clause, which details what the *term* defines.

#### 6.6.1.1 from clause

A *map statements term's from* clause is a set of conditions that are evaluated by the policy framework. If the *from* clause evaluates true, the *term's then* clause will be executed, otherwise the policy framework will move to the next *map statement term*.

The *from* clause's conditions are evaluated by verifying that certain variables either exist or do not exist within the policy's data set. These conditions can be evaluated using the following:

- defined Variables specified must exist within the policy data set.
- defined-except Variables specified must not exist within the policy data set.

Below is an example of a *map statement term's from* clause:

```
policy-options {
  map-statement EXAMPLE MAP {
    term EXAMPLE TERM1 {
      from {
        defined source;
        defined-except element-id;
      }
      then {
        query {
          database {
            sql "SELECT element.id AS element id FROM element, interface, ip,
ip_data WHERE element.id = interface.element \overline{AND} interface.id = ip.interface
AND ip data.ip = ip.id AND ip data.value = '@source@' LIMIT 1";
          }
        }
        set {
          element-id @element id@;
        }
      }
   }
  }
}
```

#### 6.6.1.2 then clause

A *map statement term*'s *then* clause defines what work will be done if the *term*'s *from* clause evaluates true. The *then* clause may contain the following constructs:

- query
- set

#### 6.6.1.2.1 query

A *query* block allows the *term* to request information from a data source and apply that new data into the policy's data set. Currently, the only supported data source is the database, but this will be expanded in a future release.

Below is an example of a *query* against the *database* within a *map statement* term's then clause:

```
policy-options {
  map-statement EXAMPLE MAP {
   term EXAMPLE_TERM1 {
     from {
       defined source;
       defined-except element-id;
      }
      then {
       query {
          database {
           sql "SELECT element.id AS element id FROM element,
interface, ip, ip_data WHERE element.id = interface.element AND
interface.id = ip.interface AND ip_data.ip = ip.id AND ip_data.value =
'@source@' LIMIT 1";
          }
       }
       set {
         element-id @element_id@;
       }
      }
   }
  }
}
```

```
6.6.1.2.2 set
```

A set block allows the term to set (or overwrite) variable(s) within the policy's data set.

Below is an example of a *set* block within a *map statement term*'s *then* clause:

```
policy-options {
  map-statement EXAMPLE MAP {
    term EXAMPLE TERM1 {
      from {
        defined source;
        defined-except element-id;
      }
      then {
        query {
          database {
            sql "SELECT element.id AS element id FROM element, interface, ip,
ip data WHERE element.id = interface.element AND interface.id = ip.interface
AND ip_data.ip = ip.id AND ip_data.value = '@source@' LIMIT 1";
          }
        }
        set {
          element-id @element id@;
        }
   }
}
 }
}
```

# 7 <u>Troubleshooting</u>

This section of the manual covers several methods of troubleshooting the configuration and behavior of SellaNMS.

## 7.1 Logging

By default, all debug output from SellaNMS and its modules are logged to your servers syslog daemon. The default syslog configuration on most servers sends this output to the file /var/log/messages. When you're initially setting up the SellaNMS, it can be helpful to monitor the log file via the 'tail' command. As new input to the file arrives, it will be displayed on your terminal. You can run 'tail', as seen below (ctrl-c to exit):

\$ tail -f /var/log/messages

You can also display this output on your terminal by running SellaNMS or a module in the foreground. This can be done by specifying the '-f' argument on the command line, as seen below:

\$ ./sella\_nms -f

### 7.2 trace-options

SellaNMS has configurable debugging output via a feature called 'trace-options'. When this feature is not active, only significant events are logged.

There are three ways of triggering output from the 'trace-options' feature. The first way is by specifying the 'trace-options' keyword within the "sella\_nms.conf" configuration file as a keyword for a module or under the system section. The second way is by specifying a debug level on the command line via the "-d" argument. Additionally, the debug level can be increased while a module is running by sending the signal USR1. If the debug level hits 9, it will wrap back to level 0.

A set of options can be specified for the 'trace-options' keyword to provide different output. Any combination of options can be used to provide the output desired. Below is a list of the available traceoptions and a description of the output they produce.

- **debug** Logs additional debug output. This typically includes information useful for understanding the operation of a module and provides notifications of conditions that would not normally be logged.
- **config** Logs the module's configuration options with the

values being used for each. This is useful to see the default options and values, or to troubleshoot when a module has chosen to use a different value than you specified (ie: invalid or out of range value was provided).

- **policy** Enables the 'policy-in' and 'policy-out' options.
- policy-in Logs the input provided to a policy evaluated by the module. This is useful for troubleshooting policies.
- policy-out Logs the output from an evaluated policy. This is useful for troubleshooting policies.
- policy-sql Logs any SQL query performed while evaluating a policy and the number of records returned from it.
- **policy-map** Logs the output from any map-statement used while evaluating a policy.
- **sql** Logs any SQL queries performed by the module. Usually used only by developers.
- **thread** Logs the creation and destruction of threads within the module. Usually used only by developers.
- **timer** Logs any timed algorithms used with the module. Usually used only by developers.
- **internal** Logs low to medium volume output for data structure and variables. Usually used only by developers.
- **dump** Logs high volume output for data structure and variables. Usually used only by developers.
- **all** Enables all trace-options except 'internal' and 'dump'.
- **developer** Enables all trace-options including 'internal' and 'dump'.

Below is an example of enabling the 'debug', 'config' and 'thread' 'trace-options' for the *icmp montor* module within the "sella\_nms.conf" configuration file.

```
monitor {
    icmp {
        trace-options [ debug config thread ];
        description "Polls and processes ICMP reachability events";
        executable "mon.icmpd";
        policy {
            input [ REJECT_LOOPBACK ];
            output [ PACKET_LOSS ];
        }
    }
}
```

# 8 Advanced Topic

This section of the manual covers topics which fall outside the scope of normal users.

## 8.1 Distributed Installs

SellaNMS was designed to support distributed installs. It can be configured to run in a distributed setup across multiple servers to provide additional scalability. Its design also automatically takes advantage of servers with multiple CPUs.

There are many combinations of distributed setups that can be implemented. These setups can be configured to run on hundreds of servers, although most typical distributed setups are only with a few servers. See the *Limitations* section of the manual in the *Appendix* before implementing any of these setups.

The simplest and most common distributed setup is running SellaNMS on a separate server from the MySQL database. To configure this setup, simply run MySQL on a separate server and configure SellaNMS to connect to that remote server rather than localhost. This can be configured within the 'system storage' section of the configuration.

```
system {
   storage {
      primary {
        driver mysql;
        server 192.168.0.56;
        port 3306;
        database sella_nms;
        username sella_nms;
        password secret;
      }
   }
}
```

The second most common distributed setup includes separating the SellaNMS *monitor* modules from the *discovery, output* and *internal* modules. To implement this setup, install SellaNMS on two servers and then *disable* the *monitor* modules on one server and *disable* the *discovery, output* and *internal* modules on the other. Optionally, the MySQL database could be run on a third server.

A distributed setup which networks with large volumes of incoming SNMP traps and syslog messages may find useful is running multiple servers for *syslog* and *SNMP trap monitor* modules. To implement this setup, install SellaNMS on as many servers as needed and run the *syslog* and *SNMP trap monitor* modules on all but one of the servers. The last sever will run the remaining modules. Your network elements would then need to be configured to deliver SNMP traps and syslog messages to one of the available *syslog* and/or *SNMP trap* servers. Optionally, the MySQL database could be run on a separate server.

NOTE: With any distributed setup, take care not to run more than one set of discovery, output or internal modules. If you chose to run more than one icmp monitor module, use an input policy to prevent overlap of the prefixes monitored. Finally, when running multiple syslog and snmptrap monitor modules, sending the same SNMP trap or syslog message to different servers will result in duplicate alarms. Violating any of these rules, may lead to unexpected behavior from SellaNMS.

# 9 <u>Appendix</u>

This section of the manual contains additional information related to SellaNMS.

### 9.1 Limitations

Current limitations of SellaNMS include:

- **Portability** Additional work needs to be done to improve the portability of the POSIX thread code.
- SQL Syntax The SQL syntax in portion of SellaNMS may use MySQL specific SQL syntax. Additional work may be needed to support other database back-ends via libdbi. The system has only been tested with MySQL.
- Database Fail-over The use of the database fail-over features of SellaNMS has not been tested and may not function properly.
- Distributed Installs The use of duplicate modules against the same database is not tracked or account for by SellaNMS. Because of this, running duplicate discovery, output or internal modules may result in unexpected behavior. Additionally, running duplicate monitor modules to monitor the same devices may result in unexpected behavior (this can be avoided with proper configuration).

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